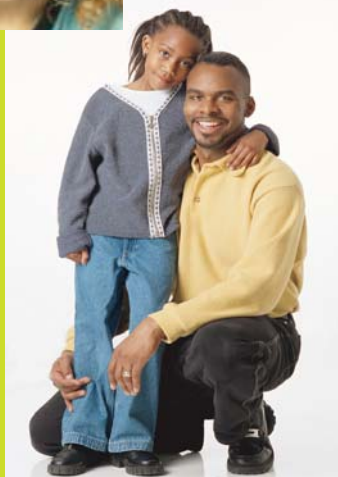


# Welcome to Baker, Clay, Duval and Nassau Counties Florida Medicaid



**ACT NOW!**

***You must enroll in  
a health plan.***

***To find out how to pick a plan read this  
brochure or call a Choice Counselor today!***

### **Need Help?**

Medicaid has specially trained people standing by to answer your questions and help you enroll in a health plan that best fits your needs. They are called Choice Counselors and they will help you for free.

### **How do I get help?**

1) Call a Choice Counselor toll-free  
**1-866-454-3959; TDD 1-866-467-4970,**

**or**

2) Visit a Choice Counselor in your community. Call the Choice Counselor and they will set-up a time for you to meet face-to-face with a Choice Counselor in your home or at a location that is best for you.

***You only have a short time to act.***

***Baker, Clay, Duval and Nassau Counties  
Children and Families***

# Steps to help you pick your plan:

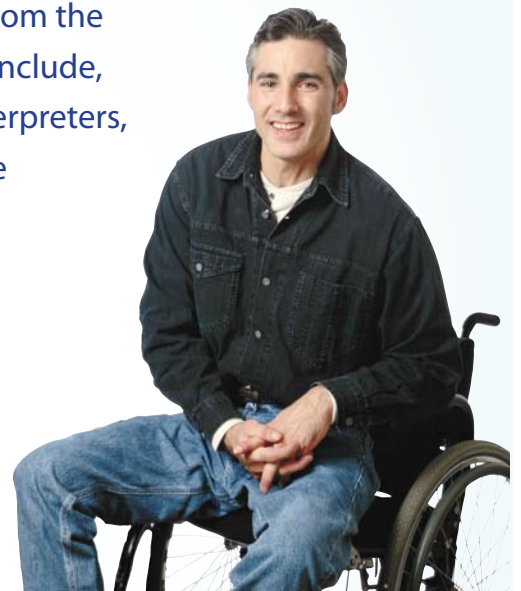
- 1) Look at the Baker, Clay, Duval and Nassau County health plans in this brochure (pages 4 – 5) to see what benefits each plan offers. You can also visit [www.flmedicaidreform.com](http://www.flmedicaidreform.com) for extra information.
- 2) Call or visit a Choice Counselor for help.
- 3) Decide which health plan best serves the health care needs of you and your family.
  - If you have a doctor, call the Choice Counselor to see what health plans your doctor works with. If you don't have a doctor, the Choice Counselor can help you find one.
  - If you work you may also be able to enroll in the health plan offered at your work. The Choice Counselor will help you know if this is best for you.
- 4) **Enroll – Remember you must enroll in a health plan or the State will pick one for you. ACT NOW. Time is running out!**

## Call a Choice Counselor today if:

- You receive both Medicare and Medicaid
- You are Pregnant

Beneficiaries with disabilities can receive additional services from the Choice Counselor upon request at no charge. These services include, but are not limited to, real-time captioning, sign language interpreters, Braille, large print, CD-ROMs, and audiotapes. To receive these services, call 1-866-454-3959; TDD 1-866-467-4970; email [checkitout@acs-inc.com](mailto:checkitout@acs-inc.com); fax 1-850-219-4050; or mail Florida Medicaid P.O. Box 5197 Tallahassee, Florida 32314-5197.

Anyone needing the services listed above or special accommodations under the American with Disabilities Act of 1990 needs to call the Helpline at least seven days prior to meeting with a Choice Counselor in person or in their home.



# It's Easy to get help:

## Call-In

Call Choice Counseling at 1-866-454-3959  
Monday – Thursday 8:00 a.m. to 8:00 p.m.  
Friday 8:00 a.m. to 7:00 p.m.  
TDD users ONLY call 1-866-467-4970



A Choice Counselor is ready to help you today.

Before you call, please have your Florida Medicaid ID or Gold Card Number, Social Security number, and birth date for each person you are enrolling.

OR

## In-Person

Group counseling meetings or one-on-one counseling in your area – see information in the cover letter or call Choice Counseling at 1-866-454-3959 to schedule a time to meet with a Choice Counselor. If you are disabled or are not physically able to travel, a Choice Counselor will come to you.



A Choice Counselor will meet you when and where you choose.

OR

## Mail

If you know which health plan you want, fill out the enrollment form in this packet and mail it to a Choice Counselor in the envelope provided. If you lost your envelope you can mail the form to Florida Medicaid, P.O. Box 5197, Tallahassee, FL 32314-5197.



If you know the plan you want, mail-in your form today.

**The copays and limits listed below DO NOT apply to children and pregnant women.  
All medically necessary services are covered for children and pregnant women.**

HEALTH PLANS	United Healthcare of Florida, Inc.		Children's Medical Services		First Coast Advantage																																					
COUNTIES	Baker, Clay, Duval, Nassau		Duval		Duval																																					
CONTACT INFORMATION	888-216-0015 www.uhcmedicaid.com		800-490-4779 www.cms-kids.com		866-270-2422 www.firstcoastadvantage.com																																					
BENEFITS	You Pay♣	Plan Limit♣	You Pay	Plan Limit	You Pay	Plan Limit♣																																				
Ambulance	\$0	See Below^	\$0	This plan only accepts members 20 and under.	\$0	See Below^																																				
Ambulatory Surgery																																										
Chemotherapy Services	\$1 / visit	8 visits or \$100 / yr				\$0	This plan only accepts members 20 and under.	\$0	24 visits / yr																																	
Chiropractor																																										
Clinic (FQHC, RHC)	\$0	1 visit / day							\$0	This plan only accepts members 20 and under.	\$0	1 visit / day																														
Dental Services	10% co-insurance	\$250 / yr										\$0	This plan only accepts members 20 and under.	\$0	dentures / emergency																											
Dialysis Services	\$0	See Below^													\$0	This plan only accepts members 20 and under.	\$0	See Below^																								
Durable Medical Equipment ■		\$100 / yr																																								
Emergency Room		See Below^																																								
Hearing Services	\$0	\$150 / yr																\$0	This plan only accepts members 20 and under.	\$0	1 device / 1 evaluation per 3 yrs																					
Home Health Services		\$2 / visit																			10 visits or \$150 / yr	\$0	This plan only accepts members 20 and under.	\$0	60 visits / lifetime♦																	
Hospital Inpatient	\$3 / admit	45 days combined^																			\$0				This plan only accepts members 20 and under.	\$0	45 days combined^															
Hospital Outpatient Surgery	\$3 / visit	See Below^																									\$0	This plan only accepts members 20 and under.	\$0	See Below^												
Lab / X-ray	\$1 / day																																									
Maternity / Family Planning Services	\$0	☀SAME																												\$0	This plan only accepts members 20 and under.	\$0	☀SAME									
Mental Health Services																																										
Outpatient HOSPITAL Services (Non-emergency)	\$3 / visit	\$600 / yr																															\$0	This plan only accepts members 20 and under.	\$0	\$1,500 / yr combined						
Outpatient THERAPY (physical / respiratory)	\$0	\$650 / yr																																		\$0	This plan only accepts members 20 and under.	\$0	9 scripts / mo			
Pharmacy ▲		9 scripts / month																																								
Podiatrist	\$2 / visit	7 visits or \$100 / yr																																					\$0	This plan only accepts members 20 and under.	\$0	24 visits / yr
Primary Care Physician / ARNP / PA	\$0	1 visit / day																																								\$0
Specialty Physician																																										
Transplant Services		See Below^																																								
Transportation Non-emergency	\$0	See Below^	\$0	This plan only accepts members 20 and under.	\$0	See Below^																																				
Vision Services		\$150 / yr				2 pairs of glasses^																																				
<b>EXTRA SERVICES</b>	<b>Over the Counter Pharmacy</b> - \$25 per household per month <b>Circumcision</b> - Male children under the age of 6					This plan is limited to children with serious medical, developmental, behavioral or emotional conditions. Their siblings may also enroll.		<b>Circumcision</b> - For newborns of mothers enrolled in First Coast Advantage during infant's initial hospitalization at Shands Jacksonville only.																																		
Contact the plan for more details																																										

^ THIS BENEFIT IS COVERED. PRIOR AUTHORIZATIONS, LIMITS OR EXCEPTIONS MAY APPLY.  
 ♣ COPAYS AND PLAN LIMITS DO NOT APPLY TO CHILDREN AND PREGNANT WOMEN  
 ☀ SAME = SAME LIMITS AS WITH MEDICAID FEE FOR SERVICE PROGRAM  
 ▲ LIMITS DO NOT APPLY TO CHEMOTHERAPY OR HIV/AIDS DRUGS  
 ■ LIMITS DO NOT APPLY TO ORTHOTICS AND PROSTHETICS OVER \$3,000 AND MOTORIZED WHEELCHAIRS  
 ♦ MAY GET MORE VISITS IF APPROVED BEFORE THE SERVICE IS RECEIVED

**The copays and limits listed below DO NOT apply to children and pregnant women.  
All medically necessary services are covered for children and pregnant women.**

HEALTH PLANS	Universal Health Care		Access Health Solutions	
COUNTIES	Duval		Baker, Clay, Duval, Nassau	
CONTACT INFORMATION	866-690-4842 www.univhc.com		866-291-6171 www.accessmpn.com	
BENEFITS	You Pay	Plan Limit ♣	You Pay♣	Plan Limit♣
Ambulance	\$0	See Below <sup>^</sup>	\$0	See Below <sup>^</sup>
Ambulatory Surgery		24 visits / yr	\$1 / visit	24 visits / yr
Chemotherapy Services		1 visit / day	\$3 / visit	1 visit / day
Chiropractor		\$300 / yr	5% co-insurance	dentures / emergency
Clinic (FQHC, RHC)		See Below <sup>^</sup>	\$0	See Below <sup>^</sup>
Dental Services		1 device / 1 evaluation per 3 yrs		1 device / 1 evaluation per 3 yrs
Dialysis Services		60 visits / lifetime♦	\$2 / visit	60 visits / lifetime♦
Durable Medical Equipment ■		45 days combined <sup>^</sup>	\$3 / admit	45 days combined <sup>^</sup>
Emergency Room		See Below <sup>^</sup>	\$3 / visit	See Below <sup>^</sup>
Hearing Services			\$1 / day	See Below <sup>^</sup>
Home Health Services			\$0	
Hospital Inpatient		☀SAME	\$2 / visit	☀SAME
Hospital Outpatient Surgery		\$1,500 / yr	\$3 / visit	\$1,500 / yr combined
Lab / X-ray		\$1,500 / yr	\$0	
Maternity / Family Planning Services		9 scripts / month		9 scripts / month
Mental Health Services		24 visits / yr	\$2 / visit	24 visits / yr
Outpatient HOSPITAL Services (Non-emergency)		1 visit / day	\$2 / visit	1 visit / day
Outpatient THERAPY (physical / respiratory)		See Below <sup>^</sup>	\$0	See Below <sup>^</sup>
Pharmacy▲		See Below <sup>^</sup>	\$1 / trip	See Below <sup>^</sup>
Podiatrist		2 pairs of glasses <sup>^</sup>	\$2 / visit	2 pairs of glasses <sup>^</sup>
Primary Care Physician / ARNP / PA				
Specialty Physician				
Transplant Services				
Transportation Non-emergency				
Vision Services				
<b>EXTRA SERVICES</b>	<b>Over the Counter Pharmacy-</b> \$25 per household per month			
<b>Contact the plan for more details</b>				

<sup>^</sup> THIS BENEFIT IS COVERED. PRIOR AUTHORIZATIONS, LIMITS OR EXCEPTIONS MAY APPLY.

♣ COPAYS AND PLAN LIMITS DO NOT APPLY TO CHILDREN AND PREGNANT WOMEN

☀ SAME = SAME LIMITS AS WITH MEDICAID FEE FOR SERVICE PROGRAM

▲ LIMITS DO NOT APPLY TO CHEMOTHERAPY OR HIV/AIDS DRUGS

■ LIMITS DO NOT APPLY TO ORTHOTICS AND PROSTHETICS OVER \$3,000 AND MOTORIZED WHEELCHAIRS

♦ MAY GET MORE VISITS IF APPROVED BEFORE THE SERVICE IS RECEIVED

## BAKER, CLAY, DUVAL AND NASSAU COUNTY HOSPITALS

Each plan works with more hospitals, including children’s hospitals, psychiatric hospitals and more. If your hospital is not listed, call a Choice Counselor to find out what plans your hospital works with.

HEALTH PLANS  HOSPITALS	United Healthcare of Florida, Inc.	Children’s Medical Services	First Coast Advantage	Universal Health Care	Access Health Solutions
Baptist Medical Center Downtown	✓	✓	✓		✓
Baptist Medical Center Beaches	✓	✓	✓		✓
Baptist Medical Center Nassau	✓	✓			✓
Baptist Medical Center South	✓	✓	✓		✓
Memorial Hospital	✓			✓	✓
Orange Park Medical Center	✓				✓
St. Vincent’s Medical Center	✓				
Shands Jacksonville Medical Center		✓	✓		✓

This list could change. Contact the Choice Counselor for more information.

