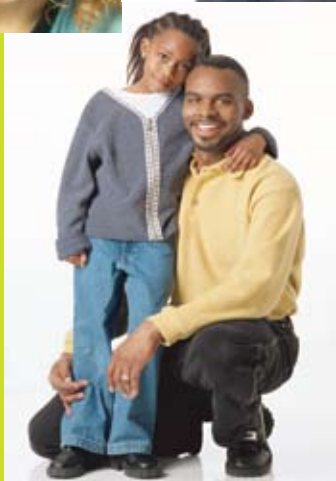


Welcome to Baker, Clay, Duval and Nassau Counties Florida Medicaid



ACT NOW!

***You must enroll in
a health plan.***

***To find out how to pick a plan read this
brochure or call a Choice Counselor today!***

Need Help?

Medicaid has specially trained people standing by to answer your questions and help you enroll in a health plan that best fits your needs. They are called Choice Counselors and they will help you for free.

How do I get help?

1) Call a Choice Counselor toll-free
1-866-454-3959; TDD 1-866-467-4970,

or

2) Visit a Choice Counselor in your community. Call the Choice Counselor and they will set-up a time for you to meet face-to-face with a Choice Counselor in your home or at a location that is best for you.

You only have a short time to act.

***Baker, Clay, Duval and Nassau Counties
Children and Families***

Steps to help you pick your plan:

- 1) Look at the Baker, Clay, Duval and Nassau County health plans in this brochure (pages 4 – 5) to see what benefits each plan offers. You can also visit www.flmedicaidreform.com for extra information.
- 2) Look at the extra services offered by each plan. Look at any plan limits or copays each plan has for the services you need.
- 3) Call or visit a Choice Counselor for help.
- 4) Decide which health plan best serves the health care needs of you and your family.
 - If you have a doctor, call the Choice Counselor to see what health plans your doctor works with. If you don't have a doctor, the Choice Counselor can help you find one.
 - If you work, you may also be able to enroll in the health plan offered at your work. The Choice Counselor will help you know if this is best for you.
- 5) **Enroll – Remember, you must enroll in a health plan or the State will pick one for you. ACT NOW. Time is running out!**

Call a Choice Counselor today if:

- You receive both Medicare and Medicaid
- You are Pregnant

Beneficiaries with disabilities can receive additional services from the Choice Counselor upon request at no charge. These services include, but are not limited to, real-time captioning, sign language, interpreters, Braille, large print, CD-ROMs, and audiotapes. To receive these services, call 1-866-454-3959; TDD 1-866-467-4970; email checkitout@acs-inc.com; fax 1-850-219-4050; or mail Florida Medicaid, P.O. Box 5197, Tallahassee, Florida 32314-5197.

Anyone needing the services listed above or special accommodations under the American with Disabilities Act of 1990 needs to call the Helpline at least seven days prior to meeting with a Choice Counselor in person or in their home.



It's Easy to get help:

Call-In

Call Choice Counseling at 1-866-454-3959
Monday – Thursday 8:00 a.m. to 8:00 p.m.
Friday 8:00 a.m. to 7:00 p.m.
TDD users ONLY call 1-866-467-4970



A Choice Counselor is ready to help you today.

Before you call, please have your Florida Medicaid ID or Gold Card Number, Social Security number, and birth date for each person you are enrolling.

OR

In-Person

Group counseling meetings or one-on-one counseling in your area – see information in the cover letter or call Choice Counseling at 1-866-454-3959 to schedule a time to meet with a Choice Counselor. If you are disabled or are not physically able to travel, a Choice Counselor will come to you.



A Choice Counselor will meet you when and where you choose.

OR

Mail

If you know which health plan you want, fill out the enrollment form in this packet and mail it to a Choice Counselor in the envelope provided. If you lost your envelope you can mail the form to Florida Medicaid, P.O. Box 5197, Tallahassee, FL 32314-5197.



If you know the plan you want, mail-in your form today.

**The copays and limits listed below DO NOT apply to children and pregnant women.
All medically necessary services are covered for children and pregnant women.**

HEALTH PLANS	First Coast Advantage		Universal Health Care		Sunshine State Health Plan				
COUNTIES	Duval		Duval		Baker, Clay, Duval, Nassau				
CONTACT INFORMATION	866-270-2422 www.firstcoastadvantage.com		866-690-4842 www.univhc.com		866-796-0530 www.sunshinestatehealth.com				
BENEFITS	You Pay	Plan Limit♣	You Pay	Plan Limit ♣	You Pay	Plan Limit♣			
Ambulance	\$0	See Below [^]	\$0	See Below [^]	\$0	See Below [^]			
Ambulatory Surgery									
Chemotherapy Services									
Chiropractor							24 visits / yr	24 visits / yr	24 visits / yr
Clinic (FQHC, RHC)							1 visit / day	1 visit / day	1 visit / day
Dental Services							dentures / emergency	dentures / emergency	dentures / emergency
Dialysis Services							See Below [^]	See Below [^]	See Below [^]
Durable Medical Equipment ■									
Emergency Room							1 device / 1 evaluation per 3 yrs	1 device / 1 evaluation per 3 yrs	1 device / 1 evaluation per 3 yrs
Hearing Services									
Home Health Services							60 visits / lifetime♦	60 visits/ lifetime♦	60 visits/ lifetime♦
Hospital Inpatient							45 days combined [^]	45 days combined [^]	45 days combined [^]
Hospital Outpatient Surgery							See Below [^]	See Below [^]	See Below [^]
Lab / X-ray									
Maternity / Family Planning Services							☀SAME	☀SAME	☀SAME
Mental Health Services									
Outpatient HOSPITAL Services (Non-emergency)							\$1,500 / yr combined	\$1,500 / yr combined	\$1,500 / yr
Outpatient THERAPY (physical / respiratory)							10 scripts / mo	10 scripts / mo	10 scripts / mo
Pharmacy▲									
Podiatrist							24 visits / yr	24 visits / yr	24 visits / yr
Primary Care Physician / ARNP / PA	1 visit / day	1 visit / day	1 visit / day						
Specialty Physician	See Below [^]	See Below [^]	See Below [^]						
Transplant Services									
Transportation Non-emergency	2 pairs of glasses [^]	2 pairs of glasses [^]	2 pairs of glasses [^]						
Vision Services									
EXTRA SERVICES	Circumcision – For newborns of mothers enrolled in First Coast Advantage during infant's initial hospitalization at Shands Jacksonville only.		Over the Counter Pharmacy – \$25 per household per month		Over the Counter Pharmacy – \$25 per household per month Adult Dental – 2 preventative services & 1 routine X-ray per year Adult Vision – 1 visit per day & 2 eyeglasses per year				
Contact the plan for more details									

[^] THIS BENEFIT IS COVERED. PRIOR AUTHORIZATIONS, LIMITS OR EXCEPTIONS MAY APPLY.

♣ COPAYS AND PLAN LIMITS DO NOT APPLY TO CHILDREN AND PREGNANT WOMEN

☀ SAME = SAME LIMITS AS WITH MEDICAID FEE FOR SERVICE PROGRAM

▲ LIMITS DO NOT APPLY TO CHEMOTHERAPY OR HIV/AIDS DRUGS

■ LIMITS DO NOT APPLY TO ORTHOTICS AND PROSTHETICS OVER \$3,000 AND MOTORIZED WHEELCHAIRS

♦ MAY GET MORE VISITS IF APPROVED BEFORE THE SERVICE IS RECEIVED

**The copays and limits listed below DO NOT apply to children and pregnant women.
All medically necessary services are covered for children and pregnant women.**

HEALTH PLANS	United Healthcare of Florida, Inc.		Children's Medical Services	
COUNTIES	Baker, Clay, Duval, Nassau		Duval	
CONTACT INFORMATION	888-216-0015 www.uhcmedicaid.com		866-313-9597 www.cms-kids.com	
BENEFITS	You Pay♣	Plan Limit♣	You Pay	Plan Limit
Ambulance	\$0	See below [^]	\$0	This plan only accepts members 20 and under.
Ambulatory Surgery				
Chemotherapy Services				
Chiropractor	\$1 / visit	9 visits or \$150 / yr		
Clinic (FQHC, RHC)	\$0	1 visit / day		
Dental Services	5% co-insurance	\$250 / yr		
Dialysis Services	\$0	See Below [^]		
Durable Medical Equipment ■		\$200 / yr		
Emergency Room		See Below [^]		
Hearing Services	\$2 / visit	\$150 / yr		
Home Health Services		10 visits or \$200 / yr		
Hospital Inpatient	\$3 / admit	45 days combined [^]		
Hospital Outpatient Surgery	\$3 / visit	See Below [^]		
Lab / X-ray	\$1 / day			
Maternity / Family Planning Services	\$0	☼SAME		
Mental Health Services	\$2 / visit			
Outpatient HOSPITAL Services (Non-emergency)	\$3 / visit	\$1500 / yr combined		
Outpatient THERAPY (physical / respiratory)	\$0	10 scripts / mo		
Pharmacy ▲	\$2 / visit			
Podiatrist		7 visits or \$150 / yr		
Primary Care Physician / ARNP / PA	\$0	1 visit / day		
Specialty Physician				
Transplant Services		See Below [^]		
Transportation Non-emergency				
Vision Services	\$2 / visit	\$150 / yr		
EXTRA SERVICES	Over the Counter Pharmacy – \$25 per household per month Circumcision – Male children under the age of 6		This plan is limited to children with serious medical, developmental, behavioral or emotional conditions. Their siblings may also enroll.	
Contact the plan for more details				

[^] THIS BENEFIT IS COVERED. PRIOR AUTHORIZATIONS, LIMITS OR EXCEPTIONS MAY APPLY.

♣ COPAYS AND PLAN LIMITS DO NOT APPLY TO CHILDREN AND PREGNANT WOMEN

☼ SAME = SAME LIMITS AS WITH MEDICAID FEE FOR SERVICE PROGRAM

▲ LIMITS DO NOT APPLY TO CHEMOTHERAPY OR HIV/AIDS DRUGS

■ LIMITS DO NOT APPLY TO ORTHOTICS AND PROSTHETICS OVER \$3,000 AND MOTORIZED WHEELCHAIRS

◆ MAY GET MORE VISITS IF APPROVED BEFORE THE SERVICE IS RECEIVED

BAKER, CLAY, DUVAL AND NASSAU COUNTY HOSPITALS

Each plan works with more hospitals, including children’s hospitals, psychiatric hospitals and more. If your hospital is not listed, call a Choice Counselor to find out what plans your hospital works with.

<div style="display: flex; justify-content: space-between; align-items: center;"> <div style="width: 45%;">HEALTH PLANS</div> <div style="width: 55%;">HOSPITALS</div> </div>	First Coast Advantage	Universal Health Care	Sunshine State Health Plan	United Healthcare of Florida, Inc.	Children’s Medical Services
Baptist Medical Center Downtown	✓		✓	✓	✓
Baptist Medical Center Beaches	✓		✓	✓	✓
Baptist Medical Center Nassau			✓	✓	✓
Baptist Medical Center South	✓		✓	✓	✓
Memorial Hospital		✓	✓	✓	
Orange Park Medical Center			✓	✓	
St. Luke’s Hospital			✓	✓	
St. Vincent’s Medical Center			✓	✓	
Shands Jacksonville Medical Center	✓		✓		✓
This list could change. Contact the Choice Counselor for more information.					